



Networks Plus, a wholly owned subsidiary of Blue Valley Technologies (EOE) is looking to hire a Senior IT Technician in our Manhattan, KS office. At Networks Plus, we offer a competitive benefits package, paid training, education reimbursement benefit, hybrid/remote work opportunity, a professional work environment, and a family atmosphere. Our commitment to excellence extends to our employees, which is why Networks Plus is considered a great place to work.

Duties would include:

- Providing customer & technical support for customers
- Providing technical consulting and developing project plans
- Configuring, installing & supporting all network infrastructure including computers, monitors, switches, printers, firewalls, servers, and storage appliances
- Configuring, installing, and supporting Microsoft 365 Productivity and Security services
- Configuring, installing & supporting Networks Plus managed services
- Maintaining detailed documentation of customer network infrastructure
- Analyzing, monitoring & making recommendations to improve performance of networks
- Developing project plans and scope of work for customer solutions
- Mentoring & training IT Technicians and resolving escalated issues

Education:

- Associates or Technical degree or certificate, required

Requirements:

- A+, Network+, or Security+ Certification, or equivalent required
- Advanced understanding of Windows Server and Desktop Operating Systems
- Excellent communication (both written & oral) and interpersonal skills
- General awareness of technical troubleshooting processes and procedures
- Self-driven and motivated to provide excellent service
- Must be able to lift up to 50 lbs.
- Residency within 45 miles of Manhattan, KS
- Driver's license and good driving record required
- Will require training related to Networks Plus managed service product line to be completed within 1 year of hire.

Preference given for:

- Microsoft Associate level Certification, CCNA, SSCP, or equivalent
- 3 years' experience direct end-user-facing customer support
- 5 years' experience IT service & support

Starting salary \$54-71k based on experience. Please send resume to Human Resources, Blue Valley Tele-Communications Inc., 1559 Pony Express Hwy, Home, KS 66438, or email to hr@bluevalley.net.