Avanan Addendum

Email and SaaS Defense Addendum

This Addendum ("Addendum") to the Master Service Agreement ("MSA") is between Blue Valley Technologies, Inc., a division of Blue Valley Tele-Communications, Inc., d/b/a Networks Plus a Kansas corporation, ("NP"), and _____ ("Customer"). The Addendum shall be effective as of the latest date of the signatures of the parties below ("Effective Date"). The parties agree as follows:

1. **Scope of Services**
   a. Using NP selected solutions, NP shall, using commercially reasonable and industry standard best practice efforts, deploy an Email and SaaS Defense ("ESD") which is compatible with the Customer's email server environment. The ESD will include anti-phishing, anti-spam, malicious link protection, and malware protection, including security features for collaboration storage; e.g. Teams, OneDrive, and SharePoint. The ESD will be installed and configured based on industry standard best practices as recommended by NP. Enhanced security features may be available at an additional cost.
   b. NP will configure the ESD appropriate to the Customer's email system.
      i. This may require the modification of DNS records. These may include:
         1. Mail Exchanger ("MX") records;
         2. Sender Policy Framework ("SPF") records;
         3. DomainKeys Identified Mail ("DKIM") records;
         4. Domain-Based Message Authentication, Reporting, and Conformance ("DMARC") records.
      ii. Other modifications to the email environment may be required for the proper operation and management of the ESD.
   c. Quarantined emails may be stored for up to 30 days. All stored and quarantined emails older than 30 days will be deleted from the ESD.
   d. NP, at its sole discretion, may use its own employees or subcontractors to perform any service provided herein.
2. **Customer Shared Responsibilities**
   a. Customer is responsible for ensuring that the DNS records are modified as necessary for the service. Customer must communicate the information provided by NP to the party responsible for DNS maintenance or provide NP access and authority to the DNS servers.
   b. Customer shall train their internal users on the operation and use of the quarantine and email encryption.
   c. Customer shall inform NP of email accounts which need to be added, removed, or otherwise modified in the system.
   d. Customer shall provide such cooperation, physical access and network bandwidth as NP shall prescribe from time to time for the proper operation of the services.
   e. The ESD service does not provide email or collaboration storage backups. It is strongly recommended that the Customer provide a backup service for their email system.

3. **Term and Termination**
   a. This agreement shall be in effect for twelve (12) months from start of service. Unless terminated by written notice from either party not less than sixty (60) days from the end of the initial term, this agreement shall automatically renew at the current subscription level for an additional twelve-month term, which shall itself be automatically renewed for subsequent twelve-month terms unless validly terminated.
   b. Either party may, by written notice, terminate this agreement prior to its scheduled termination date in the event of (i) a material breach by the other party not rectified within ten (10) days of written notice from the other; or (ii) either party filing for relief under federal or state bankruptcy or insolvency law or making an assignment for benefit of creditors or agreeing to the appointment of a receiver.

IN WITNESS WHEREOF, the parties hereto have entered into this Agreement as of the date this Agreement is signed by Customer and accepted by NP as set forth below.

Customer: **Accepted by NP**

Name: **Name:**   **Candace Wright**
Title: **Title:**   **CEO**
Date: **Date:**

Signature: _____   **Signature:** _____