

Blue Valley Tele-Communications/Networks Plus is looking to hire a Senior IT Technician in our Manhattan, KS office.

Duties would include:

- Providing customer service & technical support for customers
- Developing project plans and scope of work for customer solutions
- Configuring, installing & supporting all network infrastructure including computers, monitors, switches, printers, firewalls, servers, and storage appliances
- Configuring, installing, and supporting Microsoft 365 Productivity and Security services
- Configuring, installing & supporting Networks Plus managed services
- Maintaining detailed documentation of customer network infrastructure
- Analyzing, monitoring & making recommendations to improve performance of networks
- Mentoring & training IT Technicians and resolving ticket escalations

Education:

- Bachelor's degree, preferred
- Associates or Technical degree, required

Requirements:

- A+, Network+, or Security+ Certification, or equivalent required
- Microsoft Associate level Certification, CCNA, SSCP, or equivalent, recommended
- Advanced understanding of Windows Server and Desktop Operating Systems
- Excellent communication (both written & oral) and interpersonal skills
- General awareness of technical troubleshooting processes and procedures
- 3 years' experience IT service & support, required
- 5 years' experience IT service & support, preferred
- Self-driven and motivated to provide excellent service
- Must be able to lift up to 50 lbs.
- Residency within 45 miles of Manhattan, KS
- Driver's license and good driving record required

Blue Valley is an equal opportunity employer.

Please send resume to Human Resources, Blue Valley Tele-Communications Inc., 1559 Pony Express Hwy, Home, KS 66438, or email to hr@networksplus.com.