

**Blue Valley Tele-Communications/Networks Plus** is looking to hire a Managed Services IT Technician in our Manhattan, KS office.

Duties include:

- Configuring, installing & supporting Networks Plus managed services
- Monitoring network equipment and network performance across all managed systems
- Providing customer service & technical support for both customers and field technicians
- Troubleshooting hardware, software, and system issues
- Maintaining detailed documentation of customer environments & infrastructure
- Analyzing and responding to cybersecurity threat management platform alerts
- Analyzing, monitoring & making recommendations to improve performance of customer environments.
- Configuring, installing, and supporting Microsoft 365 Productivity and Security services
- Configuring, installing & supporting network infrastructure such as computers, printers, switches, firewalls, and other equipment.

Education:

- Associates or Technical degree, required

Requirements:

- A+, Network+, or Security+ Certification, or equivalent required within first year of hire
- Training related to Networks Plus managed service product lines completed within 6 months of hire
- Moderate understanding of Windows Server and Desktop Operating Systems
- Excellent communication (both written & oral) and interpersonal skills
- Ability to work effectively in a team environment
- General awareness of technical troubleshooting processes and procedures
- 1 year experience direct end-user-facing customer support, preferred
- 1 year experience IT service & support, preferred
- Self-driven and motivated to provide excellent service
- Must be able to lift up to 50 lbs.
- Residency within 30 miles of Manhattan, KS
- Driver's license and good driving record, required

Blue Valley is an equal opportunity employer.

Please send resume to Human Resources, Blue Valley Tele-Communications Inc., 1559 Pony Express Hwy, Home, KS 66438, or email to [hr@bluevalley.net](mailto:hr@bluevalley.net)